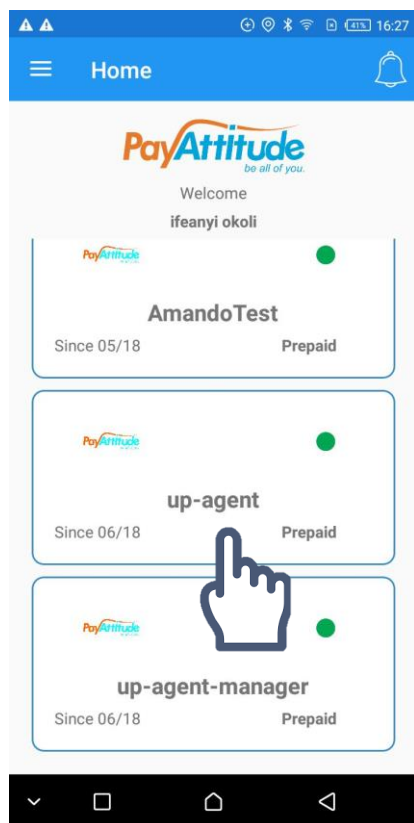


UP AGENT TRANSACTION GUIDE

v. 1

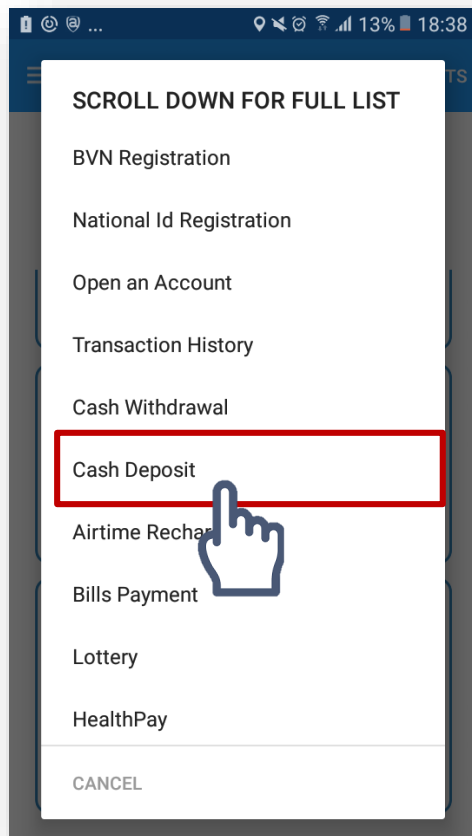
1



On receipt of cash from customers, select UP Agent's Account funded for Agency Transactions

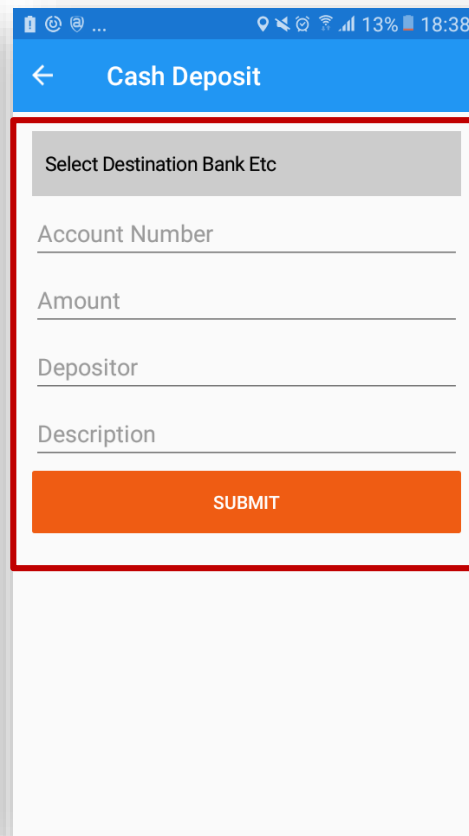


2



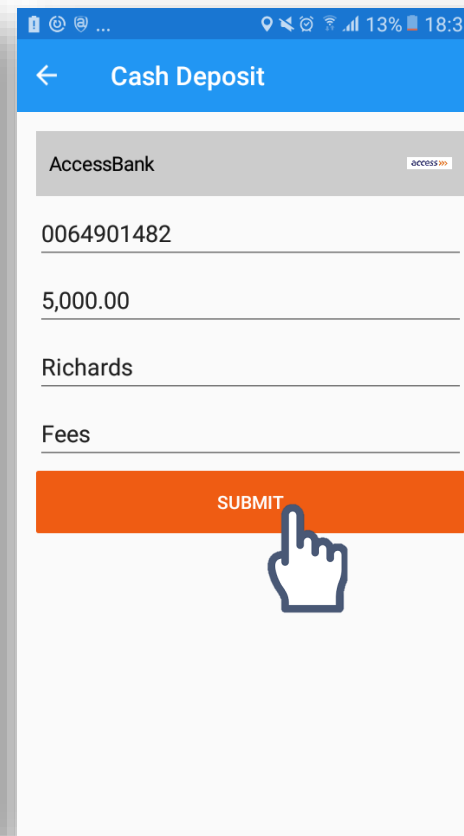
Select Cash Deposit

3



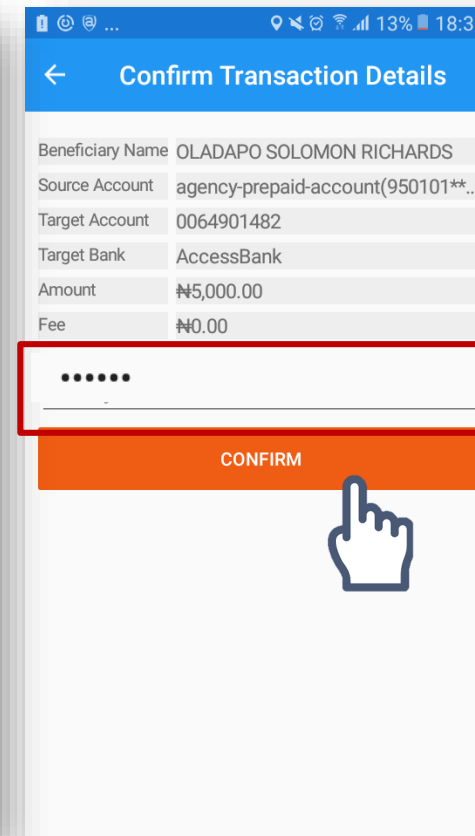
Enter Customer account details to be credited with the amount received from the customer

4



Submit Information

5

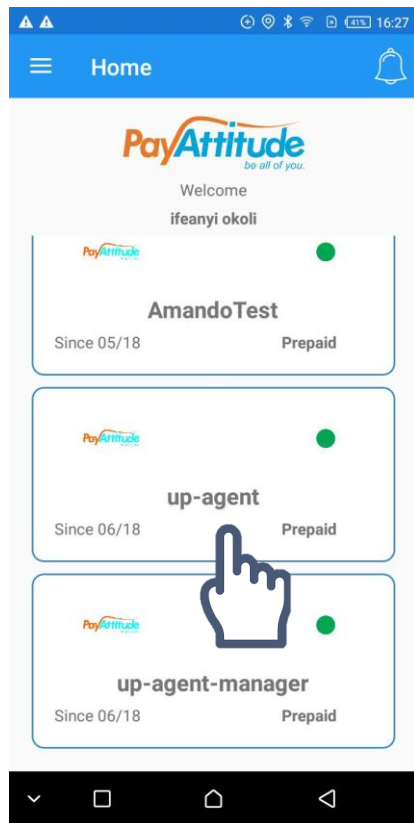


Enter UP Agent Account PIN and Click Confirm

cash deposit

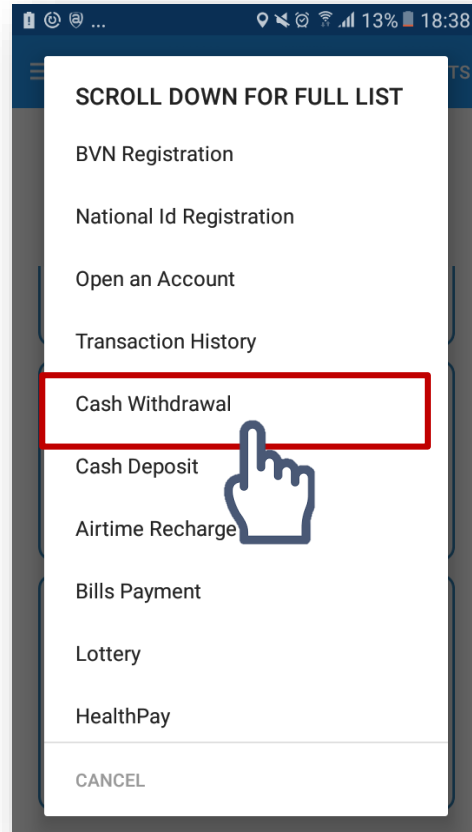
Agent's Phone

1



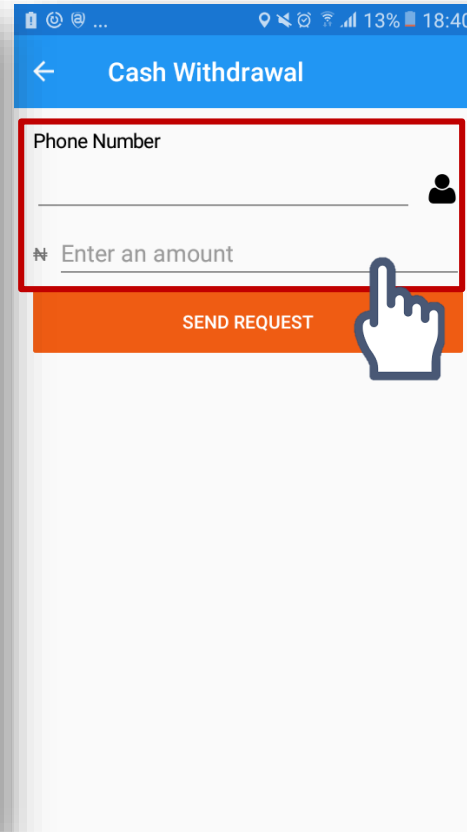
Agent's Phone

2



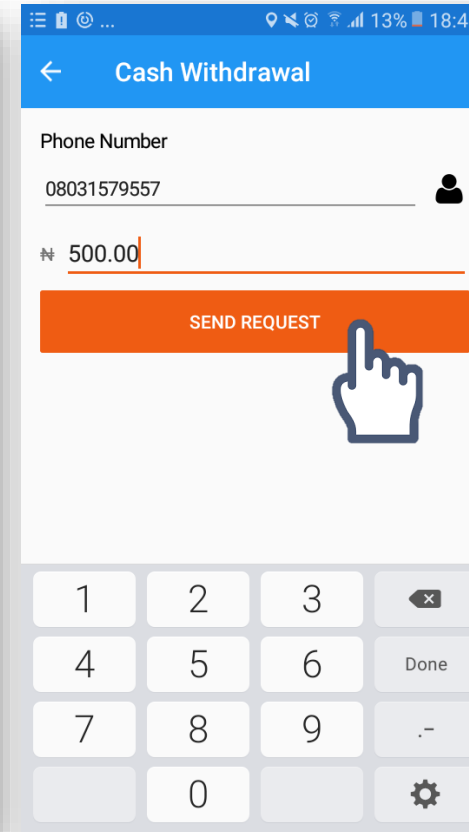
Agent's Phone

3



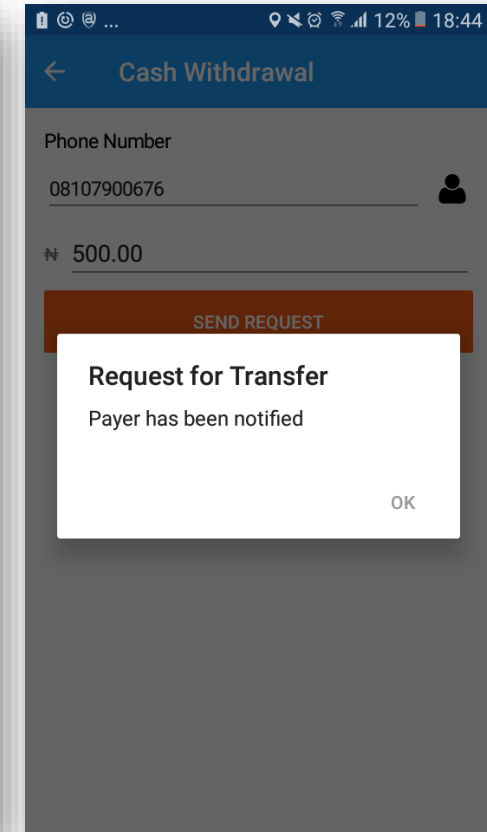
Agent's Phone

4



Agent's Phone

5



Select UP AGENT
Account for Agency
Transactions

Select Cash
Withdrawal

Enter Customer's
mobile number
and amount to be withdrawn

Send Request
To withdraw to Customer who
already has the app downloaded

Customer receives
a notification on
his phone

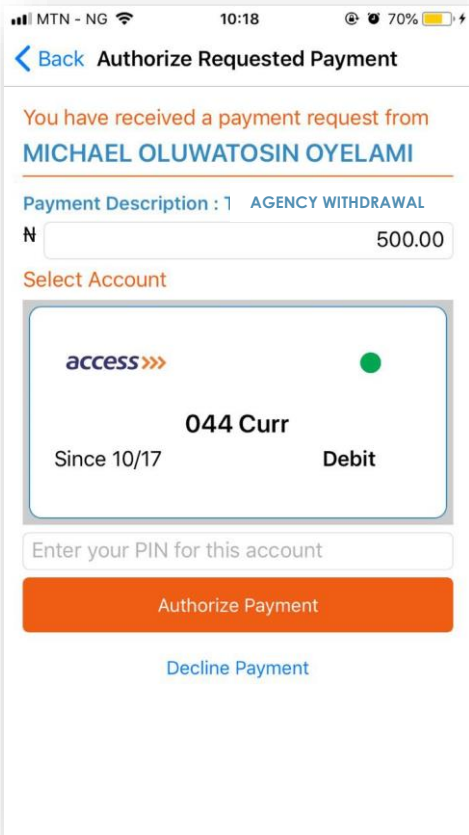
Note: For Customers without PAYATTITUDE APP, They will be able to make cash withdrawals via POS Machines.



Cash withdrawal via Payattitude APP

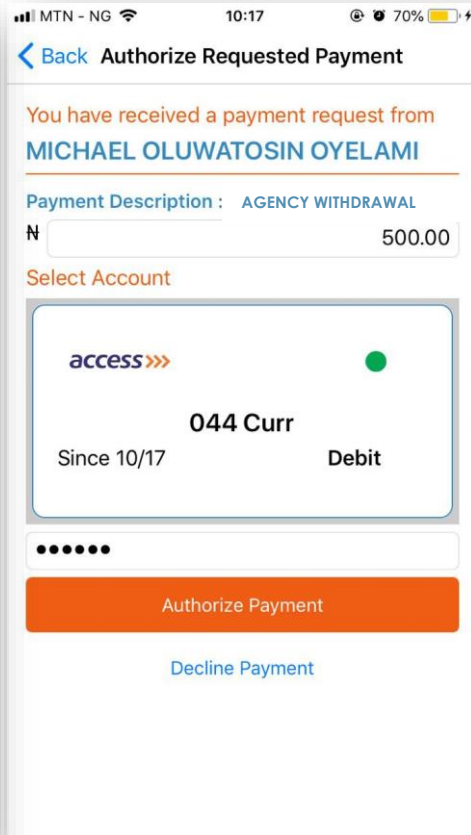
Customer's Phone

6



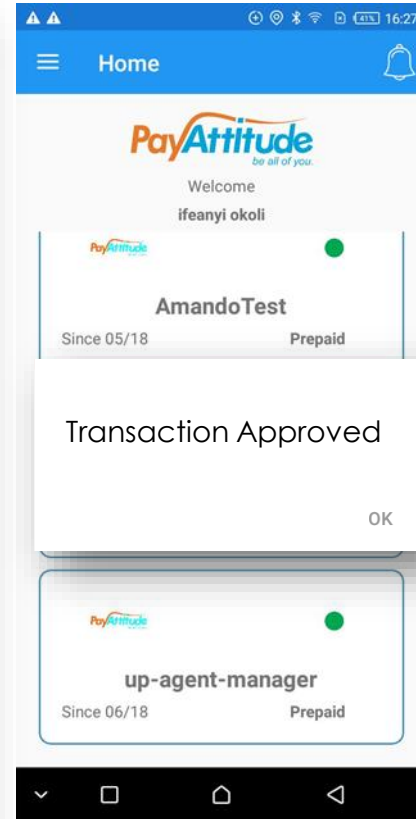
Customer's Phone

7



Agent's Phone

8



9



Customer receives notification showing transaction details

Customer enters PIN and authorizes payment

Agent is notified of approved transaction, funds are moved to the agent's prepaid account

Agent hands over cash to Customer

Note: For Customers without PAYATTITUDE APP, They will be able to make cash withdrawals via POS Machines.



cash withdrawal Via PayAttitude APP

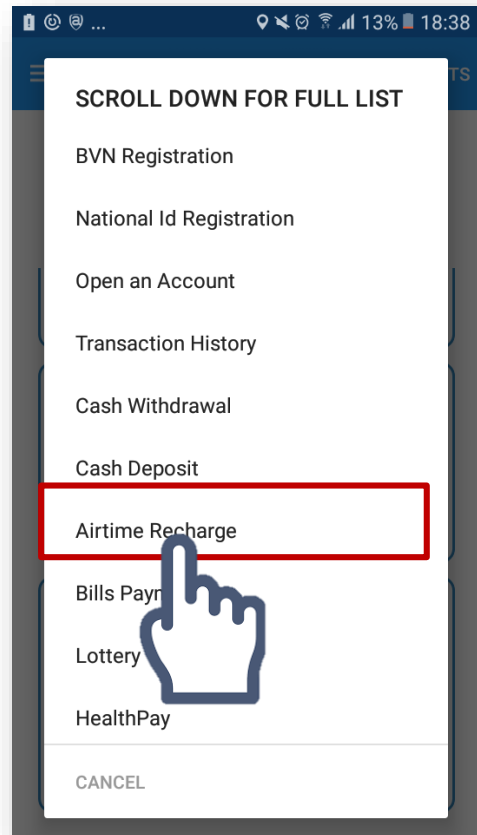
1

2

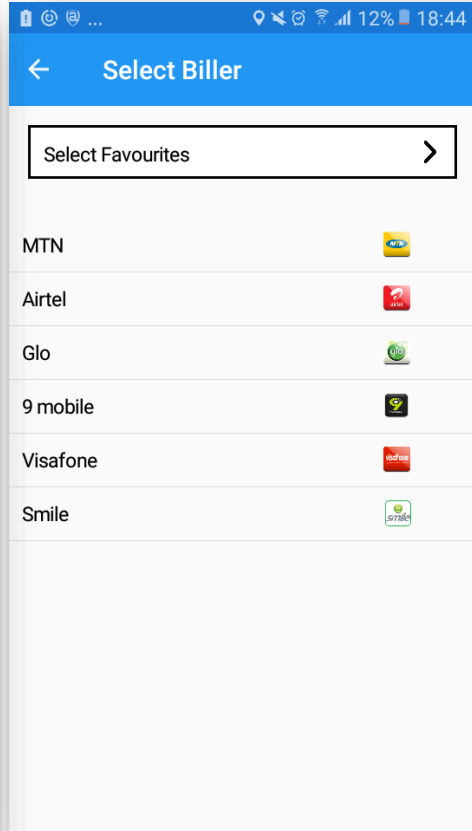
3

4

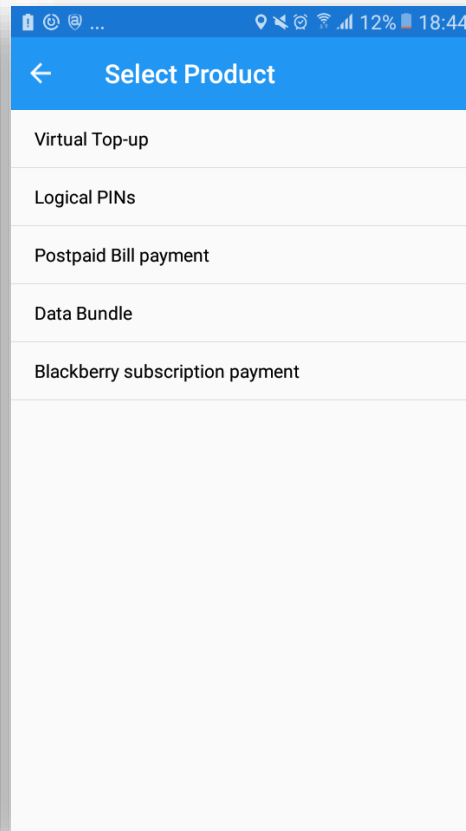
5



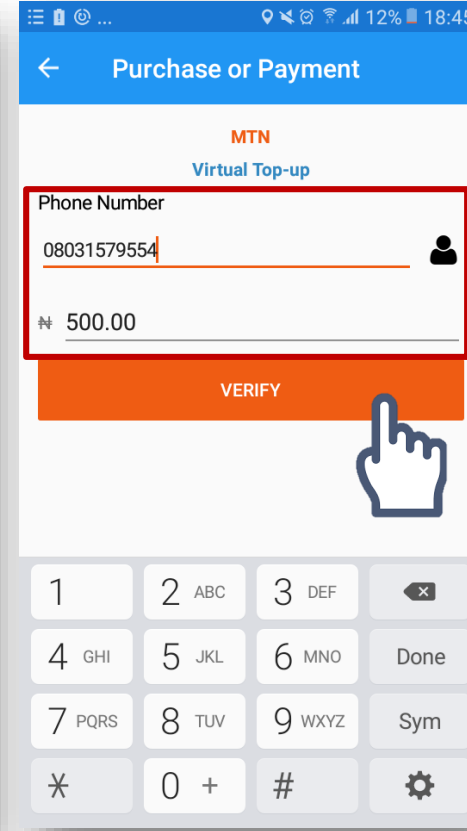
Select UP Agent's Account funded for Agency Transactions then select **airtime Recharge**.



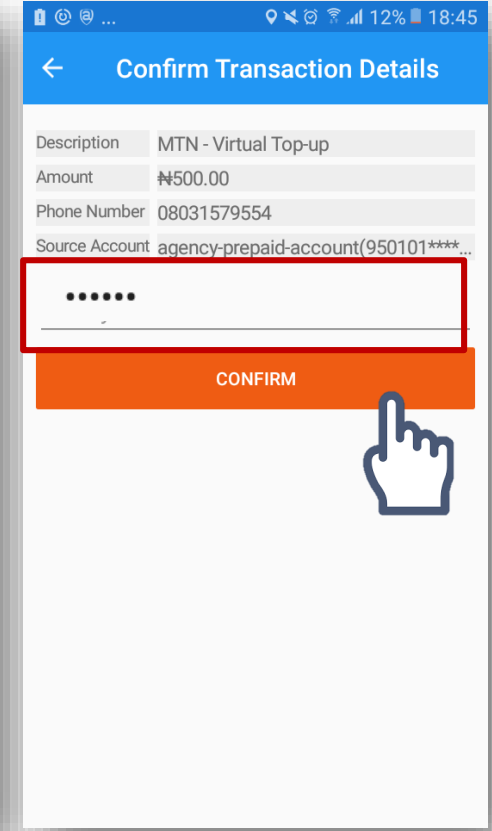
Select Network



Select Product



Enter Phone number and amount

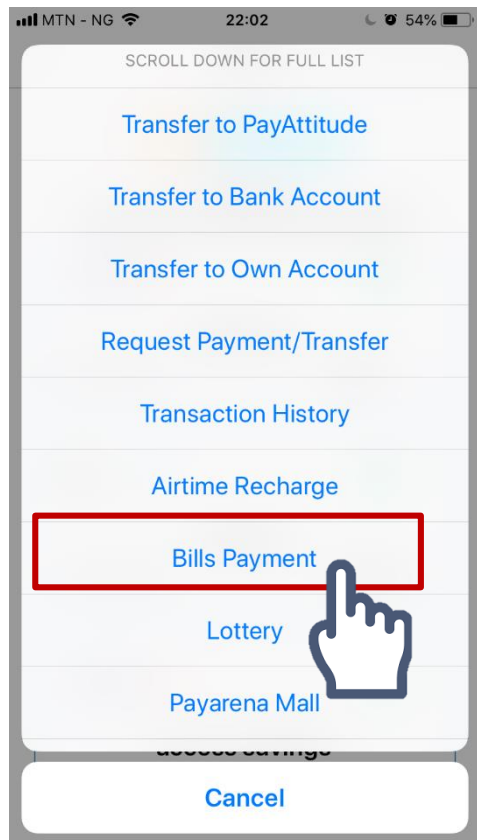


Enter Transaction PIN And confirm.



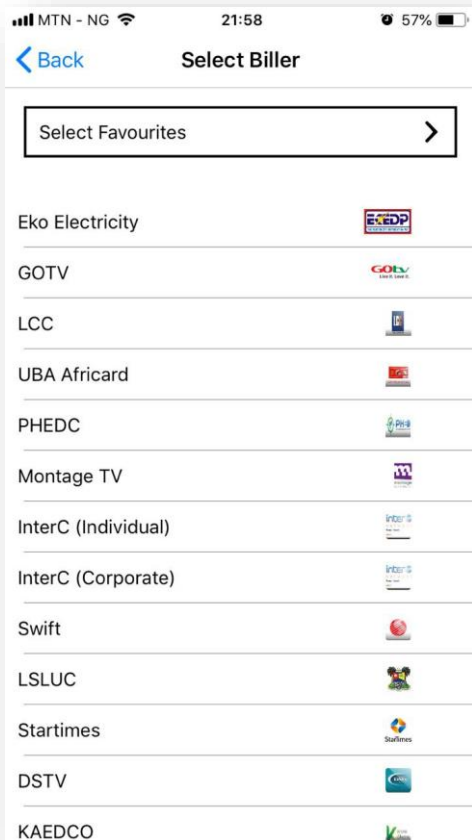
airtime vending

1



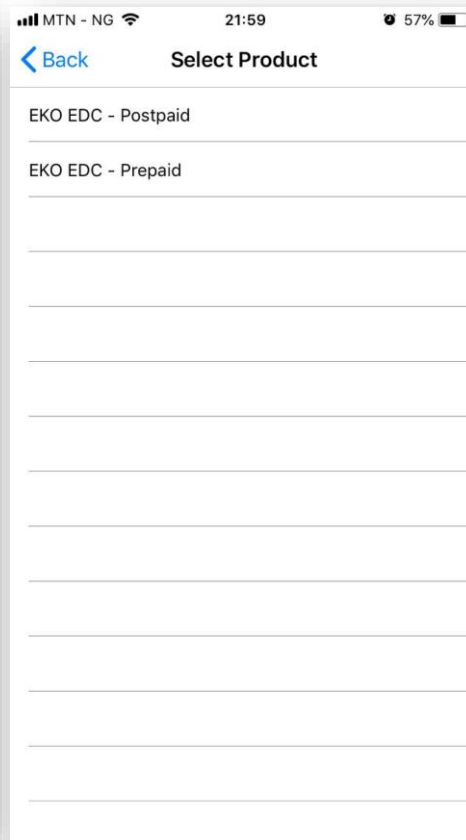
Select UP Agent Account funded for Agency Transactions and select Bills Payment

2



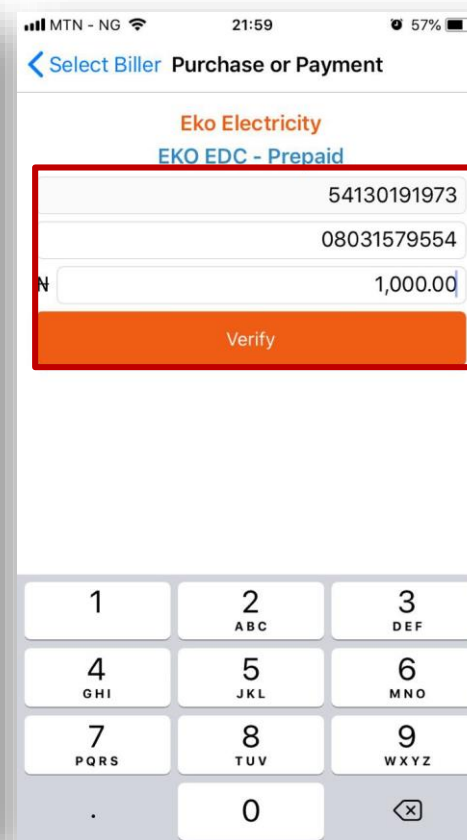
Select Biller

3



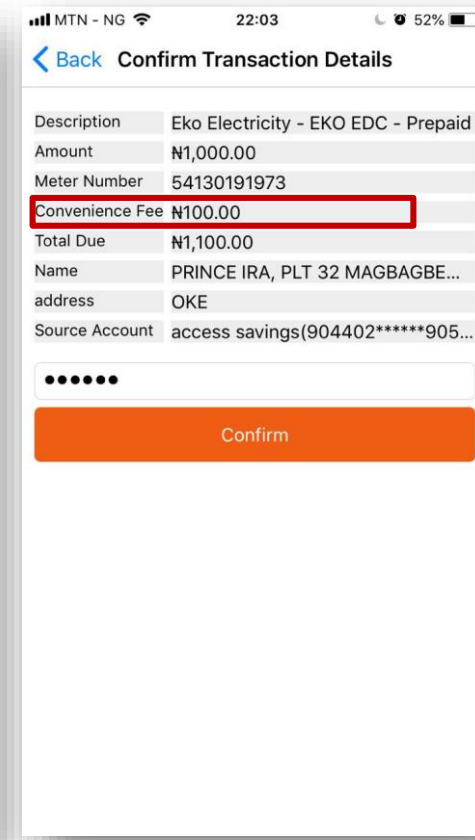
Select Product

4



Enter transaction Details and click on verify.

5



Enter transaction PIN and confirm.



bills payment

THANK YOU

For Further clarifications please read through ur FAQs on Agency Network under Our Services tab on our website www.up-ng.com or contact us on either 07008643433 or 01-2778930 . You can also send a mail to helpdesk@up-ng.com or agencynetwork@up-ng.com

